Company Tracking Number: LTC-ANNUAL REPORTS 2009

TOI: LTC06 Long Term Care - Other Sub-TOI: LTC06.000 Long Term Care - Other

Product Name: Long Term Care

Project Name/Number: LTC -Annual Reports - 2009/

### Filing at a Glance

Company: Equitable Life & Casualty Insurance Company

Product Name: Long Term Care SERFF Tr Num: ELCC-126690315 State: Arkansas

TOI: LTC06 Long Term Care - Other SERFF Status: Closed-Filed State Tr Num: 46098

Sub-TOI: LTC06.000 Long Term Care - Other Co Tr Num: LTC-ANNUAL State Status: Closed

REPORTS 2009

Filing Type: Form Reviewer(s): Marie Bennett, Harris

Shearer

Authors: Mark Banks, Kathy Foster, Disposition Date: 07/09/2010

John Neville

Date Submitted: 06/30/2010 Disposition Status: Filed

Implementation Date:

State Filing Description:

#### **General Information**

Implementation Date Requested: On Approval

Project Name: LTC -Annual Reports - 2009 Status of Filing in Domicile: Pending

Project Number:

Requested Filing Mode: Informational

Explanation for Combination/Other:

Submission Type: New Submission

Overall Rate Impact:

Date Approved in Domicile:

Domicile Status Comments:

Market Type: Individual

Group Market Size:

Group Market Type:

Filing Status Changed: 07/09/2010 Explanation for Other Group Market Type:

State Status Changed: 07/09/2010

Deemer Date: Created By: Kathy Foster

Submitted By: Kathy Foster Corresponding Filing Tracking Number:

Filing Description:

Filed for your information please find Equitable Life and Casualty Insurance Company's Long-Term Care Annual Reports (Claims Denial, Suitability and Lapse/Replacement reports) as required by law.

## **Company and Contact**

#### **Filing Contact Information**

Kathy Foster, Regulatory Compliance Analyst Kathy.Foster@Equilife.com Equitable Life & Casualty Insurance Company 801-579-3468 [Phone]

Company Tracking Number: LTC-ANNUAL REPORTS 2009

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3 Triad Center 801-579-3471 [FAX]

Suite 200

Salt Lake City, UT 84180

**Filing Company Information** 

Equitable Life & Casualty Insurance Company CoCode: 62952 State of Domicile: Utah

3 Triad Center Group Code: -99 Company Type: Life and Health

Suite 200 Group Name: State ID Number:

Salt Lake City, UT 84180 FEIN Number: 87-0129771

(801) 579-3400 ext. [Phone]

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## **Filing Fees**

Fee Required? No Retaliatory? No

Fee Explanation:

Per Company: No

COMPANY AMOUNT DATE PROCESSED TRANSACTION #

Equitable Life & Casualty Insurance Company \$0.00 06/30/2010

Company Tracking Number: LTC-ANNUAL REPORTS 2009

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## **Correspondence Summary**

#### **Dispositions**

Status	Created By	Created On	Date Submitted
Filed	Marie Bennett	07/09/2010	07/09/2010

Company Tracking Number: LTC-ANNUAL REPORTS 2009

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## **Disposition**

Disposition Date: 07/09/2010

Implementation Date:

Status: Filed Comment:

Rate data does NOT apply to filing.

Company Tracking Number: LTC-ANNUAL REPORTS 2009

TOI: LTC06 Long Term Care - Other Sub-TOI: LTC06.000 Long Term Care - Other

Product Name: Long Term Care

Project Name/Number: LTC -Annual Reports - 2009/

Schedule	Schedule Item	Schedule Item Status Public Access
Supporting Document	Flesch Certification	Yes
Supporting Document	Application	Yes
Supporting Document	Health - Actuarial Justification	Yes
Supporting Document	Outline of Coverage	Yes
Supporting Document	LTC - Claims Denial Annual Report -	Yes
	2009	
Supporting Document	LTC - Suitability Annual Report - 2009	Yes
Supporting Document	LTC - Lapse/Replacement Report - 2009	Yes

Company Tracking Number: LTC-ANNUAL REPORTS 2009

TOI: LTC06 Long Term Care - Other Sub-TOI: LTC06.000 Long Term Care - Other

Product Name: Long Term Care

Project Name/Number: LTC -Annual Reports - 2009/

### **Supporting Document Schedules**

Item Status: Status

Date:

Bypassed - Item: Flesch Certification

Bypass Reason: Not required for this filing.

Comments:

Item Status: Status

Date:

Bypassed - Item: Application

Bypass Reason: Not required for this filing.

Comments:

Item Status: Status

Date:

Bypassed - Item: Health - Actuarial Justification
Bypass Reason: Not required for this filing.

Comments:

Item Status: Status

Date:

Bypassed - Item: Outline of Coverage

Bypass Reason: Not required for this filing.

Comments:

Item Status: Status

Date:

Satisfied - Item: LTC - Claims Denial Annual Report

- 2009

Comments: Attachment:

09 clm den.pdf

os cim den.pui

Company Tracking Number: LTC-ANNUAL REPORTS 2009

TOI: LTC06 Long Term Care - Other Sub-TOI: LTC06.000 Long Term Care - Other

Product Name: Long Term Care

Project Name/Number: LTC -Annual Reports - 2009/

Item Status: Status

Date:

Satisfied - Item: LTC - Suitability Annual Report -

2009

Comments: Attachment:

09 Suitability Report.pdf

Item Status: Status

Date:

Satisfied - Item: LTC - Lapse/Replacement Report -

2009

Comments:

**Attachment:** 

09 Replacement and Lapse Reporting Form - AR.pdf

# CLAIMS DENIAL REPORTING FORM LONG-TERM CARE INSURANCE

For the State of: ARKANSAS

For the Reporting Year of: 2009

Company Name: Equitable Life & Casualty Insurance Company Due: June 30, 2010

**Company Address:** 3 Triad Center, Suite 200

Salt Lake City UT 84180-1200

Company NAIC Number: 62952

**Contact Person:** Kathy Foster

**Phone Number:** 800-352-5150, ext. 3468

Line of Business: Individual

	STATE	NATIONWIDE
	DATA	DATA
1. TOTAL NUMBER OF LTC CLAIMS REPORTED	82	2811
2. TOTAL NUMBER OF LTC CLAIMS DENIED/NOT PAID	25	562
3. NUMBER OF CLAIMS NOT PAID DUE TO PREEXISTING CONDITION EXCLUSION		
4. NUMBER OF CLAIMS NOT PAID DUE TO WAITING (ELIMINATION) PERIOD NOT MET	6	91
5. NET NUMBER OF LTC CLAIMS DENIED FOR REPORTING PURPOSES (LINE 2 - LINE 3 - LINE 4)	19	471
6. PERCENTAGE OF LTC CLAIMS DENIED OF THOSE REPORTED (LINE 5 DIV LINE 1)	23.17	16.75
7. NUMBER OF LTC CLAIMS DENIED DUE TO:		
8. LONG TERM CARE SERVICES NOT COVERED UNDER THE POLICY		1
9. PROVIDER/FACILITY NOT QUALIFIED UNDER THE POLICY		10
10. BENEFIT ELIGIBILITY CRITERIA NOT MET	9	188
11. OTHER	10	272

## 2009 Suitability Report – ARKANSAS

Company Name: Equitable Life & Casualty Insurance Company NAIC # 62952

1.	. Total number of applications received from residents of this state		
2.	Number of applicants who declined to provide information on the personal	0	
	worksheet		
3.	Number of applicants who did not meet the suitability standards	0	
4.	Number of those who chose to confirm after receiving a Suitability Letter	0	

## Long-Term Care Insurance Replacement and Lapse Reporting Form

For the state of: <u>Ark</u>	ansas	For the Reporting Year of: 2009	
Company Name: Company Address: Contact Person:	Equitable Life & Casualty Insurance Company 3 Triad Center, Salt Lake City, UT 84084 Mark Banks	Due: <u>June 30 annually</u> Company NAIC Number: <u>62952</u> Phone Number: <u>(801) 579-3756</u>	

#### Instructions

The purpose of this form is to report on a statewide basis information regarding long-term care insurance policy replacements and lapses. Specifically, every insurer shall maintain records for each agent on that agent's amount of long-term care insurance replacement sales as a percent of the agent's total annual sales and the amount of lapses of long-term care insurance policies sold by the agent as a percent of the agent's total annual sales. The tables below should be used to report the ten percent (10%) of the insurer's agents with the greatest percentages of replacements and lapses.

#### Listing of the 10% of Agents with the Greatest Percentage of Replacements

Agent's Name	Number of Policies Sold By This Agent	Number of Policies Replaced By This Agent	Number of Replacements As % of Number Sold By this Agent
Gregory Carr	1	1	100%
Eric Reynolds	7	6	86%
Douglas Drees	3	2	67%

#### Listing of the 10% of Agents with the Greatest Percentage of Lapses

Agent's Name	Number of Policies Sold	Number of Policies	Number of Lapses As % of Number
	By This Agent	Lapsed By This Agent	Sold By this Agent
Ryan Duclos	4	1	25%

#### **Company Totals**

Percentage of Replacement Policies Sold to Total Annual Sales 27%

Percentage of Replacement Policies Sold to Policies in Force (as of the end of the preceding calendar year) 1.4%

Percentage of Lapsed Policies to Total Annual Sales 1.7%

Percentage of Lapsed Policies Sold to Policies in Force (as of the end of the preceding calendar year) .09%